INTRODUCTION

This guide is intended to provide the necessary resources to assist in answering day to day questions you may have and encounter. The City of McHenry is deeply concerned about our residents and businesses and first and foremost, their health and well-being. There are numerous resources at our disposal and we are here to serve as your resource should there be something you may need. Please do not hesitate to call upon one of our staff. We are here to serve you. Please also let us know if there other ways in which we can better serve and assist you/and or your business.
Access to City Services

City Administration – 815-363-2108 or info@cityofmchenry.org (Includes the Offices of the Mayor, City Administrator, Finance Director, Economic Development Director and Human Resources Director)

Community Development Department – 815-363-2100 or ced@cityofmchenry.org

Public Works Department – 815-363-2186 or publicworks@cityofmchenry.org

Parks and Recreation Department – 815-363-2160 or recinfo@cityofmchenry.org

Water / Sewer Billing – 815-363-2100 or waterbillinfo@cityofmchenry.org

Water/Sewer Bills
The City continues the suspension of any water shut-off order until further notice.

Water / Sewer Bills can be made one of three ways;
1. Online at: https://ipn2.paymentus.com/cp/cmil
2. By check via US Mail
3. By check via the drop box located in the Municipal Center Parking Lot

Recent executive orders: Proclamations, Emergency Declarations, Executive Orders
Interim changes to building permit requirements and inspection processes
2020 Spring/Summer Newsletter.

Licenses and Fees
The City of McHenry has also deferred gaming payments until May 31 and liquor license payments, for establishments with pouring licenses, until their pouring privileges are fully restored. The license fee will then be prorated until the end of the fiscal year.

The City of McHenry has also temporarily waived water shutoff charges and water/sewer late fees.
Access to Health Services

Northwestern Medicine: 1-312-472-6843


Aunt Martha’s Woodstock Community Health Center: 1-877-692-8686

McHenry Community Health Center: 1-815-363-9900

Community Health Partnership of Illinois: 1-815-943-4339

McHenry County Health Department: (815) 334-4510

The State of Illinois has launched a website that provides information and resources in regards to COVID-19 at Coronavirus.illinois.gov. For general COVID-19 questions, call 1-800-889-3931 or email DPH.SICK@ILLINOIS.GOV.

Illinois Department of Public Health (IDPH) ● Call the IDPH hotline for general questions about COVID-19 and Illinois’ response and guidance: 1-800-889-3931 ● Or send an email to: DPH.SICK@ILLINOIS.GOV

If you’re a senior citizen in Illinois trying to reach the Senior HelpLine, call: 1-800-252-8966.


American Red Cross and America’s Blood Centers
If you’re healthy and able, set up an appointment to donate blood by visiting the website of: ○ The American Red Cross America’s Blood Centers. https://www.redcrossblood.org/
Access to Mental Health Services

Local Mental Health Resources
National Alliance on Mental Illness -McHenry County 815-308-0351

McHenry County Crisis Line 800-892-8900

McHelp App

Mental Health America https://mhanational.org/covid19

Substance Abuse and Mental Health Services Administration (SAMHSA) Disaster Distress Helpline:

If you, or someone you care about, are feeling overwhelmed with emotions like sadness, depression, or anxiety, or feel like you want to harm yourself or others, call 911.

If you, or someone you care about, is not in immediate danger and would like to call the Disaster Distress Help line, call: 1-800-985-5990 Or you can text “TalkWithUs” to 66746.

Centegra Crisis Services serves as the first point of contact for callers in need of immediate assistance for mental health emergencies. Crisis line professionals are also available to help people with intense personal, family and/or marital problems. Call 1-800-892-8900 for services.
Access to Food Services

Takeout and Delivery
Many local restaurants are still open for takeout and delivery. The following link lists those businesses.

[Takeout and Delivery]

Grocery stores are still open and many have senior shopping times.

Jewel Osco
Angelo’s
Aldi
Open to Senior shoppers only on Tuesdays and Thursdays from 7am to 9am
Meijer McHenry
New store hours are as follows:
Meijer stores will close overnight at 10 p.m. local time, beginning Friday, March 20, and will open each morning at 8 a.m. local time.
Meijer Express convenience store locations will close overnight at 10 p.m. and open each morning at 8 a.m.; pay-at-the-pump fuel sales will remain available 24 hours a day.
Meijer stores and pharmacies will provide dedicated shopping times for senior citizens and customers with chronic health conditions on Tuesdays and Thursdays from 7-8 a.m. local time.
Meijer stores and pharmacies will provide dedicated shopping times for essential service workers and Meijer team members on Mondays and Wednesdays from 7-8 a.m. local time.

Other Food Sources

Crystal Lake Food Pantry 815-455-0961
Case de Vida 815-669-1408
TLS Veterans (serving honorably discharged Military veterans) 815-679-6667
Faith Acres Foundation 815-669-0188
St Vincent DePaul Society (at Holy Apostles) 815-385-5673
School District 15 has boxed breakfast and lunch available for students on the reduced lunch program
Visit d15.org for pick-up locations and times
McHenry Library has boxed lunches available this Friday from 12pm to 1pm and 3:30pm to 5pm
And next Monday through Friday 12pm to 1pm and 3:30pm to 5pm
For kids under 18 as part of the Northern Illinois Food Banks Emergency Food Program
Pick up is under the “open” banner on the north side of the building
There will be nowhere on site for lunches to be eaten
Kids do not need to be present for the boxed lunches to be picked up

Food Pantries
FISH of McHenry 815-344-4717
Access to Housing Services

Local Shelter Resources
Turning Point
  Still accepting in County residents who are fleeing from a current domestic violence situation
McHenry County PADs
  Not taking any new clients
Home of the Sparrow
  Not taking any new clients
Homeless sheltering is currently being planned by the McHenry County Department of Health. More information to follow.

Homeless Shelters
Access to Small Business Services

Federal Financial Assistance

U.S. Small Business Administration Disaster Loan Assistance: If you lead a small business and have questions about applying for a Disaster Loan, call: 1-800-659-2955 Or send an email to: disastercustomerservice@sba.gov.

SBA Disaster Loan Info

The SBA's Economic Injury Disaster Loan program provides low-interest loans of up to $2 million to small businesses and private non-profits affected by the coronavirus pandemic.

- These working capital loans can be used to meet needs including payroll, accounts payable, and fixed debt payments until the situation improves. They have repayment options of up to 30 years.
- Interest rates are 3.75% for small businesses and 2.75% for private non-profits. Loans will have a deferred payment of one year from the date of note.

Small business owners can apply now at: https://disasterloan.sba.gov/IR-2020-57, Treasury, IRS and Labor announce plan to implement Coronavirus-related paid leave for workers and tax credits for small and midsize businesses to swiftly recover the cost of providing Coronavirus-related leave.

State of Illinois Financial Assistance

A list of the many forms of economic assistance, https://www2.illinois.gov/sites/coronavirus/Resources/Pages/EconomicAssistance.aspx, that Governor Pritzker is working to provide to Illinois families during the pandemic, including information about:

- Loans for small businesses

City of McHenry Small Business Resiliency Microloan Program

Desired goals to be achieved through this program

- Loans for small businesses
- No payments or interest related to these loans required in the first year (one-year loans)
- Total funding equals $250,000
- After the first year, a 3% interest rate is applied
- Individual loans cannot exceed $10,000
- Businesses must have less than 50 employees
- Businesses must have experienced a 25% decrease in revenue in 2020 (year-to-date) compared to the same (year-to-date) time period in 2019 (average monthly revenue)
- Application and more information forthcoming
Access to Consumer, Household Information and Protection Services

Suspected Fraud

The public is urged to report suspected fraud schemes related to COVID-19 by calling the National Center for Disaster Fraud (NCDF) hotline at 1-866-720-5721 or NCDF e-mail address disaster@leo.gov, https://www.justice.gov/disaster-fraud
The Federal Bureau of Investigation (FBI) Internet Crimes Complaint Center (IC3) accepts complaints from either the actual victim or from a third party to the complainant.12 The complaints can be reported here: https://www.ic3.gov/default.aspx .

Price Gouging

The Illinois Attorney General is collecting information on price gouging. Claims can be submitted here: https://ccformssubmission.ilattorneygeneral.net/ A printable form can be accessed here: https://illinoisattorneygeneral.gov/consumers/conscomp.pdf

School Closures

Access to Financial Resources and Business Information

Local Financial Resources
Veterans Assistance Commission 815-334-4229
4-C (childcare financial assistance) 800-848-8727
Faith Acres 815-669-0188
Marengo Area Outreach Services 815-568-7950
https://www2.illinois.gov/ides/Pages/default.aspx (IDES Website)

Determination of Essential Business or Complaints
The State of Illinois has established an Essential Business Determination Hotline, which can be reached by calling 1-800-252-2923 or submit questions by sending an email to CEO.support@illinois.gov. Details of the executive order to expand the telehealth services and protect health care providers in response to COVID-19 can be located here: https://www2.illinois.gov/Pages/Executive-Orders/ExecutiveOrder2020-10.aspx. Frequently asked questions regarding the executive order can be found here: https://www2.illinois.gov/dceo/Documents/Stay%20at%20Home%20EO%20FAQ_.pdf

The Illinois Department of Commerce & Economic Opportunity (IDCEO) has created a flowchart to aid in determining essential businesses and can be found here: https://www2.illinois.gov/dceo/Documents/Essential%20Business%20Flowchart.pdf

The press release for the stay at home order effective on March 21, 2020 can be located here: https://www2.illinois.gov/Pages/news-item.aspx?ReleaseID=21288.

State of Illinois Taxpayer Support
Taxpayer support https://www2.illinois.gov/rev/Pages/Taxpayer-Resources-during-COVID-19-%28Coronavirus%29-Outbreak.aspx and a list of the many forms of economic assistance, https://www2.illinois.gov/sites/coronavirus/Resources/Pages/EconomicAssistance.aspx, that Governor Pritzker is working to provide to Illinois families during the pandemic, including information about:

- Unemployment insurance
- Utility relief
- Food access
- Medicaid waiver
- Free/low-cost Internet

Federal Taxpayer Support
Taxpayer Assistance Center Closure Statement
Filing and Payment Deadline Extended to July 15, 2020 - Updated Statement IR-2020-59,
IRS unveils new People First Initiative; COVID-19 effort temporarily adjusts, suspends key compliance program
Treasury News Release: Treasury and IRS Issue Guidance on Deferring Tax Payments Due to COVID-19 Outbreak IR-2020-54, IRS: High-deductible health plans can cover coronavirus costs
Useful Links and Frequently Asked Questions

Prevention at Home
https://www2.illinois.gov/sites/coronavirus/FAQ/Pages/default.aspx
(FAQS about COVID-19)

Senior Services Associates Information

American Red Cross Quarantine Assistance

2020 People In Need Forum Resource Directory

Community and Faith-Based Organizations

First Responders

Adult Day Programs
https://www2.illinois.gov/sites/coronavirus/Pages/default.aspx
(State of Illinois Covid-19 Website)

https://www.irs.gov/coronavirus